## What is effectuation?

Entrepreneurs constantly make decisions and take action.

How do they do that? Are there any universal methods or principles they use?

### \*RESEARCH EXPERIMENT

#### SUBJECTS

27 Expert Entrepreneurs {founders of companies from \$200M to \$6.5B}

### METHOD

Protocol Analysis {80 hours of tape, 500 pages of data}

### THEORY

Effectuation: Elements of Entrepreneurial Expertise, 2005

To answer these questions, Dr. Saras Sarasvathy, a cognitive scientist, conducted a study\* of expert entrepreneurs.

### The result? Effectuation

#### levelop specialized WHAT DOES EFFECTUATION DO7 DEFINITION A logic of thinking that Ideas - Effectuation advances ideas toward uniquely serves sellable products and services with proven entrepreneurs in starting customers. businesses Stakeholder Commitments - Using effectuation, the entrepreneur interacts in Provides a way to control search of self-selecting partners to co-create a future that is inherently the venture with. unpredictable THE EXPERT **Decisions** - Experts entrepreneurs use a set ENTREPRENEUR of techniques that serve as the foundation for making decisions about what to do next.







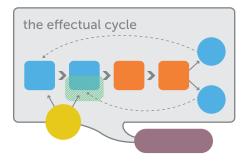
You need them to start your business but eventually you shift away from effectual logic.

effectuation <b>IS</b>		effectuation <b>IS NOT</b>
A thinking framework		a system to tell you what to do
a set of heuristics		an algorithm
doing the do-able	•••	"not planning"
how to get the sellable products and services established	•••	a way to launch an entire business

This document is intended to be introduced in an educational workshop as one of several supporting materials. Version 0.9. Copyright © 2011 The Rector and Visitors of the University of Virginia

# **Principles of Effectuation**

Expert entrepreneurs have learned the hard way that the most interesting ventures are built in a space in which the future is not only unknown, but unknowable. Still yet, entrepreneurs do shape this unpredictable future. They use techniques which minimize the use of prediction and allows them to shape the future. These five principles, listed below, make up effectual logic.





**Bird-in-hand** {start with your means} When expert entrepreneurs set out to build a new venture, they start with their means: who I am, what I know, and whom I know. Then, the entrepreneurs imagine possibilities that originate from their means.

contrasts with...

contrasts with...

Pre-set goals or opportunities

Causal reasoning works inversely by

assembling means after a goal is set.

Expected return

Causal reasoning first targets a return, then works to minimize associated risk.



**Lemonade** {Leverage contingencies} Expert entrepreneurs invite the surprise factor. Instead of making "what-if" scenarios to deal with worst-case scenarios,

experts interpret "bad" news and surprises as potential clues

contrasts with...

Causal reasoning works to minimize the

Patchwork Quilt {FORM PARTNERSHIPS}

to create new markets.

Expert entrepreneurs build partnerships with self-selecting stakeholders. By obtaining pre-commitments from these key partners early on in the venture, experts reduce uncertainty and co-create the new market with its interested participants. contrasts with... Competitive analysis

Causal reasoning presumes that competitors are rivals to contend with.



**Pilot-in-the-plane** {CONTROL V. PREDICT} By focusing on activities within their control, expert entrepreneurs know their actions will result in the desired outcomes. An effectual worldview is rooted in the belief that the future is neither found nor predicted, but rather made.

contrasts with... Inevitable trends

Causal reasoning accepts that established market forces will cause the future unfold.



Expert entrepreneurs limit risk by understanding what they can afford to lose at each step, instead of seeking large all-ornothing opportunities. They choose goals and actions where

Avoiding surprises

probability of unexpected outcomes.

This document is intended to be introduced in an educational workshop as one of several supporting materials. Version 0.9. Copyright © 2011 The Rector and Visitors of the University of Virginia

## The Effectual Cycle

## Overview of Effectuation in Action

Effectual logic happens in mind of an individual, where it provides a way of thinking about making decisions when non-predictive control is required. The effectual cycle represents the thinking process in a form used in creating products, markets, and ventures. It's not a prescriptive "do this, do that" algorithm, but rather a set of heuristics\* that uniquely and universally apply to the challenges that entrepreneurs are bound to face.

## The cycle always starts here



The individual begins with an inventory of his/her means, from which s/he imagines goals. The goals s/he chooses to pursue are within his/her affordable loss. Goal construction and goal achievement are different sides to the same coin.

## Putting it all together...

The cycle continues as the effectual entrepreneur grows closer and closer to a defined, sellable product(s), complete with committed customers and stakeholders comprising the new market.

### \*HEURISTIC VS. ALGORITHM

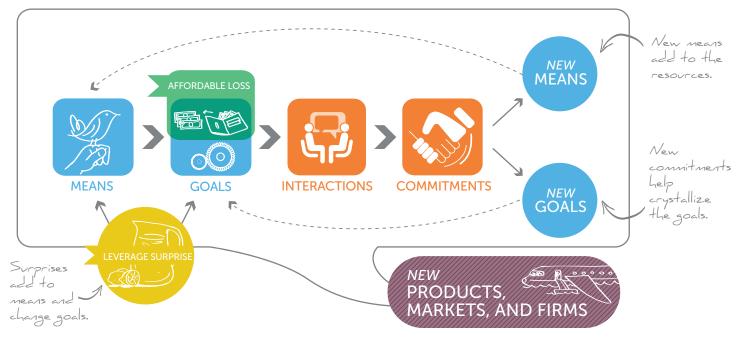
An **ALGORITHM** is a step-by-step procedure with a finite number of steps that seeks a specific outcome. It's recursive.

A **HEURISTIC** is a problem-solving technique that involves creating a speculative formulation and self-led investigation to reach some desired outcome. The most quintessential heuristic is "trial and error."

### Next, interact with people to gather stakeholder commitments



Next, interactions drive the process of enlisting others to join in co-creating the new venture. Committed stakeholders will influence the entrepreneur by morphing and appending the original idea into one that a whole network of stakeholders are committed to.



This document is intended to be introduced in an educational workshop as one of several supporting materials. Version 0.9. Copyright © 2011 The Rector and Visitors of the University of Virginia